

HUBER CAR PARK SYSTEMS UK LTD. QUALITY POLICY STATEMENT

It is the policy of HUBER car park systems UK Ltd. (HUBER) that all of our activities are carried out in accordance with our business management system, which is working towards DIN EN ISO9001.

The HUBER quality management system manual sets out the organisation and arrangement of our management system.

The business management system contains all the procedures and associated documentation to manage and control our activities and is available to all staff.

The aim of our quality management system is to ensure that:

- We deliver quality service to maintain excellent customer relations
- Customer satisfaction remains inherent to our business
- Our customer's requirements have been fully understood and met
- All work is carried out consistently to a defined standard
- We have the skills and resources to fulfil our customer requirements
- Our staff are fully trained and involved in quality improvement
- We strive to continuously improve our systems and procedures
- We only use services that meet our own quality assurance standards
- Any complaints are dealt with efficiently and within an acceptable time period
- HUBER car park systems UK Ltd. recognises the importance that the quality of our service has to the future of our business.

Every member of staff is involved in managing how we can achieve continuous improvement.

This quality policy statement has been implemented into the HUBER management system and will be reviewed at regular intervals.

Watford, January 2020

A handwritten signature in blue ink, appearing to read "M. Lauble".

Markus Lauble
Managing Director

A handwritten signature in red ink, appearing to read "Tomer Meiom".

Tomer Meiom
Managing Director